



## **TRAVEL RECOMMENDATIONS FLYING ANGELS FOUNDATION ETS**

Dear accompanying person,  
your role is essential to ensure a safe and smooth journey for both you and the patient. We kindly ask you to pay close attention to the following instructions.

### **Before departure**

- *Check that **all travel and medical documents** are complete, valid, and easily accessible.*
- *Prepare a **carry-on bag** with everything needed for the flight (documents, medications, change of clothes, important personal items).*
- *Comply with the **airline's rules** regarding baggage weight and size.*
- *Avoid placing valuables in your checked luggage.*
- *Arrive at the airport **at least 3 hours in advance** for intercontinental flights.*

### **At the airport (departure and layovers)**

- *Make sure **checked baggage is properly handed over** at check-in.*
- *Verify that any **special assistance confirmed by the airline** is provided, if applicable (e.g., wheelchair assistance).*
- *If the expected assistance is not provided:*
  - *insist with the **airline staff at the check-in counter or gate**;*
  - *immediately contact your **emergency reference phone numbers**.*

### **Communications**

- *Keep your **mobile phone switched on at all times** (NO airplane mode) before departure, during layovers, and upon arrival.*
- *Connect, when possible, to **free airport Wi-Fi** so that you can communicate via WhatsApp if your carrier doesn't cover international calls.*
- *Respond promptly to calls or messages so we can monitor the journey and provide any necessary support.*

### **During the flight**

- *Follow the crew's instructions and **assist the child with all needs**.*
- *Immediately report any medical or logistical issues.*

### **Upon arrival**

- *Make sure to **collect all checked baggage**.*
- *Follow the instructions you have been given for **transfer and reception**.*
- *In case of unexpected events or lack of assistance, **promptly contact your emergency reference phone numbers**.*

Flying Angels Foundation ETS is by your side at every stage of the journey.  
Your cooperation is essential to allow us to ensure attentive and safe support.

We wish you a pleasant journey 