



TRAVEL RECOMMENDATIONS FLYING ANGELS FOUNDATION ETS

Dear accompanying person,
your role is essential to ensure a safe and smooth journey for both you and the patient. We kindly ask you to pay close attention to the following instructions.

Before departure

- Check that **all travel and medical documents** are complete, valid, and easily accessible.
- Prepare a **carry-on bag** with everything needed for the flight (documents, medications, change of clothes, important personal items).
- Comply with the **airline's rules** regarding baggage weight and size.
- Avoid placing valuables in your checked luggage.
- Arrive at the airport **at least 3 hours in advance** for intercontinental flights.

At the airport (departure and layovers)

- Make sure **checked baggage is properly handed over** at check-in.
- Verify that any **special assistance confirmed by the airline** is provided, if applicable (e.g., wheelchair assistance).
- If the expected assistance is not provided:
 - insist with **the airline staff at the check-in counter or gate**;
 - **immediately contact your emergency reference phone numbers**.

Communications

- Keep **your mobile phone switched on at all times** (NO airplane mode) before departure, during layovers, and upon arrival.
- Connect, when possible, to **free airport Wi-Fi** so that you can communicate via WhatsApp if your carrier doesn't cover international calls.
- Respond promptly to calls or messages so we can monitor the journey and provide any necessary support.

During the flight

- Follow the crew's instructions and **assist the child with all needs**.
- Immediately report any medical or logistical issues.

Upon arrival

- Make sure to **collect all checked baggage**.
- Follow the instructions you have been given for **transfer and reception**.
- In case of unexpected events or lack of assistance, **promptly contact your emergency reference phone numbers**.

Flying Angels Foundation ETS is by your side at every stage of the journey.
Your cooperation is essential to allow us to ensure attentive and safe support.

We wish you a pleasant journey ✈️💙